



Accurate Clinic

2401 Veterans Memorial Blvd. Suite 16
Kenner, LA 70062 - 4799
Phone: 504.472.6130 Fax: 504.472.6128

www.AccurateClinic.com

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Accurate Clinic provides many types of services. Accurate Clinic staff must collect information about you to provide these services. Accurate Clinic knows that information we collect about you and your health is private. Accurate Clinic is required to protect this information by Federal and State law. **We call this information “protected health information” (PHI).**

This Notice of Privacy Practices tells you how Accurate Clinic may use or disclose information about you. Not all situations will be described. We are required to give you a notice of our privacy practices for the information we collect and keep about you. Accurate Clinic is required to follow the terms of the notice currently in effect. However, ACCURATE CLINIC may change its privacy practices and make that change effective for all PHI maintained by the Accurate Clinic. The effective date of this Notice of Privacy Practices is April 14, 2003.

ACCURATE CLINIC May Use and Disclose Information Without Your Authorization

- **For Treatment.** ACCURATE CLINIC may use or disclose information to health care providers who are involved in your health care. For example, information may be shared to create and carry out a plan for your treatment.
- **For Payment.** ACCURATE CLINIC may use or disclose information to get payment or to pay for the health care services you receive. For example, ACCURATE CLINIC may provide PHI to bill your health plan for services provided to you.
- **For Health Care Operations.** ACCURATE CLINIC may use or disclose information in order to manage its programs and activities. For example, ACCURATE CLINIC may use PHI to review the quality of services you receive.
- **Appointments and Other Health Information.** ACCURATE CLINIC may send you reminders for medical services, checkups, and eligibility renewal. ACCURATE CLINIC may send you information about health services that may be of interest to you.
- **For Public Health Activities.** ACCURATE CLINIC is the public health agency that keeps and updates vital records such as births, deaths, and the tracking of some health issues and diseases.
- **For Health Oversight Activities.** ACCURATE CLINIC may use or disclose information to inspect or investigate health care providers.
- **As Required by Law and For Law Enforcement.** ACCURATE CLINIC will use and disclose information when required or permitted by Federal or State law or by a court order. If Federal or State law creates higher standards of privacy, ACCURATE CLINIC will follow the higher standard.
- **For Abuse Reports and Investigations.** ACCURATE CLINIC is required by law to receive and investigate reports of abuse, neglect or exploitation.
- **For Government Programs.** ACCURATE CLINIC may use and disclose information for public benefits under other government programs. For example, ACCURATE CLINIC may disclose information for the determination of Supplemental Security Income (SSI) benefits.
- **To Avoid Harm.** ACCURATE CLINIC may disclose PHI to law enforcement agencies in order to avoid a serious threat to the health, welfare and safety of a person or the public.
- **For Research.** ACCURATE CLINIC uses information for studies and to develop reports.
- **Disclosures to Family, Friends, and Others.** ACCURATE CLINIC may disclose information to your family or other persons who are involved in your medical care. You have the right to object to the sharing of this information.

Other Uses and Disclosures Require Your Written Authorization

For other situations, ACCURATE CLINIC will ask for your written authorization before using or disclosing information. You may cancel this authorization at any time in writing. ACCURATE CLINIC cannot take back any uses or



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disclosures already made with your authorization.

Other Laws Protect Your Protected Health Information

Many ACCURATE CLINIC programs have other laws for the use and disclosure of information about you. For example, your written authorization may be needed for ACCURATE CLINIC to use or disclose your mental health or chemical dependency treatment records.

Your Privacy Rights

- **Right to See and Get Copies of Your Records.** In most cases, you have the right to look at or get copies of your records. You must make the request in writing. You may be charged a fee for the cost of copying your records.
- **Right to Request to Correct, Amend, or Update Your Records.** You may ask ACCURATE CLINIC to change or add missing information to your records if you think there is a mistake. You must make the request in writing, and provide a reason for your request.
- **Right to Get a List of Disclosures.** You have the right to ask ACCURATE CLINIC for a list of disclosures made after April 14, 2003. You must make the request in writing. This list will not include the times that information was disclosed for treatment, payment, or health care operations. The list will not include information provided directly to you or your family or information that was sent with your authorization.
- **Right to Request Limits on Uses or Disclosures of Protected Health Information.** You have the right to ask ACCURATE CLINIC to limit how your information is used or disclosed. You must make the request in writing and tell ACCURATE CLINIC what information you want to limit and to whom you want the limits to apply. ACCURATE CLINIC is not required to agree to the limit. You can request in writing that the limit be terminated.
- **Right to Revoke Permission.** If you are asked to sign an authorization to use or disclose information, you can cancel that authorization at any time. You must make the request in writing. This will not affect information that has already been shared.
- **Right to Choose How We Communicate with You.** You have the right to ask that ACCURATE CLINIC share information with you in a certain way or in a certain place. For example, you can ask ACCURATE CLINIC to send information to your work address instead of your home address. You must make this request in writing. You do not have to explain the reason for your request.
- **Right to File a Complaint.** You have the right to file a complaint with ACCURATE CLINIC at the address listed below and with the Secretary of the United States Department of Health and Human Services if you do not agree about how ACCURATE CLINIC has used or disclosed information about you.
- **Right to Get a Paper Copy of this Notice.** You have the right to ask for a paper copy of this notice at any time.
- **Right to Receive Notice of Change to ACCURATE CLINIC Privacy Practices.** You have a right to receive notice of changes in ACCURATE CLINIC privacy practices that affect you on or after the effective date of the change.

How to Review ACCURATE CLINIC Privacy Policies

You may review ACCURATE CLINIC privacy policies and related forms with the office manager at Accurate Clinic.

How to Contact ACCURATE CLINIC to Review, Correct, or Limit Your Protected Health Information (PHI)

You may contact the local ACCURATE CLINIC office which collects and maintains your protected health information or you may contact the ACCURATE CLINIC Privacy Officer at the address listed at the end of this notice to:

- Ask to look at or copy your records;
- Ask to limit how information about you is used or disclosed;
- Ask to cancel your authorization;
- Ask to correct or change your records; or
- Ask for a list of the times ACCURATE CLINIC disclosed information about you.

